

RICHMOND CENTRE FOR DISABILITY ANNUAL REPORT

Presented at the Annual General Meeting November 19, 2019

The Richmond Centre for Disability (RCD) is participant-directed, disability-led and community-based agency that provides direct service to the entire community on disability issues. It works to support persons with disabilities for self-advocacy and empowerment by:

- Designing and facilitating empowerment process
- Building capacity for staff, volunteers and participants to engage with community
- Managing an array of services through an Independent Living lens

2018-2019



TOTAL 37,988 people received services at RCD from April 2018 to March 2019

Services breakdown by area:
(Compared with 2018 Data)

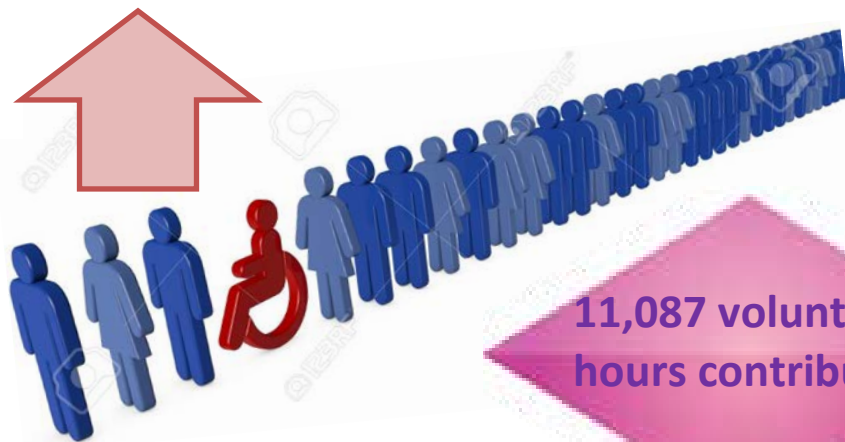
- ↑ Skills Development **19%**
- ↑ Community Engagement **15%**
- ↑ Specialized Projects & Events **9%**
- ↑ Parking Permits Program **9%**
- ↑ Peer Support Groups **5%**

**51,744
Direct
Service
Hours**



Head Count Increases:

- ◆ 1,750 General Members
- ◆ Chinese Support Group
381 Members
- ◆ 11 Board Members
- ◆ 143 Active Volunteers



**11,087 volunteer
hours contributed**

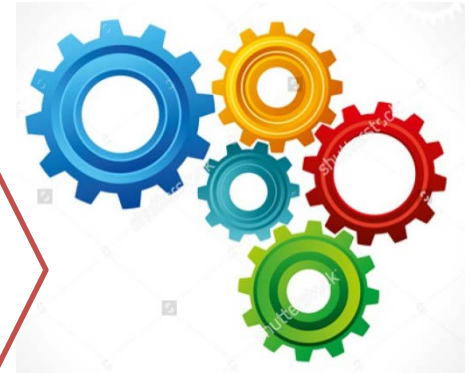
RICHMOND CENTRE FOR DISABILITY OUTCOMES – SERVICE DATA

Average Weekly Attendance	2018	2017	2016	2015	2014
Creative Arts	16	16	16	16	16
Culture & Interest Club	-	10	15	12	10
Games Club	18	12	12	10	8
Friday Frenzy	-	-	16	16	16
FUNdamental Exercise	12	12	15	16	15
Karaoke & Craft Happy Hours	15	8	-	-	-
Knitting Club	6	10	10	6	-
Martial Arts Class	12	10	9	8	8
Mom's Dance Class	-	-	12	12	10
Mom's Fitness	12	12	12	12	10
Open Gym	-	12	8	12	15
Relaxation Retreat	12	12	12	10	6
Singing Club	45	36	28	25	25
Table Tennis & Classes	16	15	6	7	6
Walking & Wheeling Club	8	12	12	10	12
TOTAL	172	177	183	172	157

RICHMOND CENTRE FOR DISABILITY AT WORK – ACTIVITY SUMMARY

**Distributed 7
editions of
newsletters to
3,832 recipients**

**Over 1.9 million
page hits on RCD
website**



**Present in 24
community events &
public speaking, & 74
community meetings**

**Over 33,610 head-
count participation
in centre-based
activities**

**Issued 2,578
Accessible
Parking Permits**

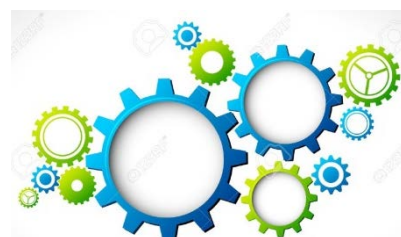
**Offered 30
different
recreational
activities**

**Over 82,000 page
hits on Access
Richmond website**

**Delivered 107
English Classes
and 193 Computer
Classes**

**Face Book
generated 882
Likes of the RCD
page with highest
weekly reach of
over 8,000 people**

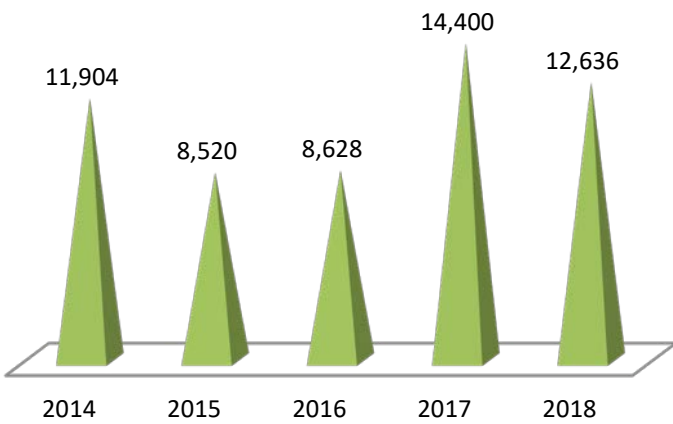
**Twitter has 637
followers &
posted 3,073
tweets, & over
1,200 Likes**



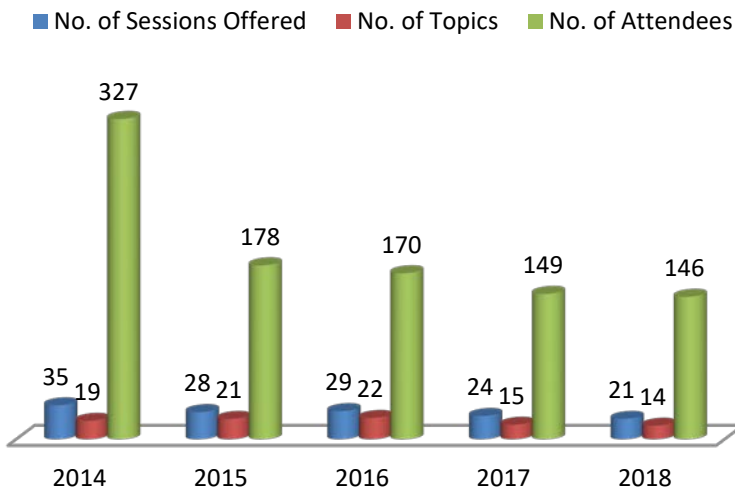
Participants

- In everything we do, we try to improve our understanding of the preferences and ambitions of people with disabilities, acting on their feedback to shape the services and support we provide. We are committed to understanding and capturing their individual aspirations and choices.

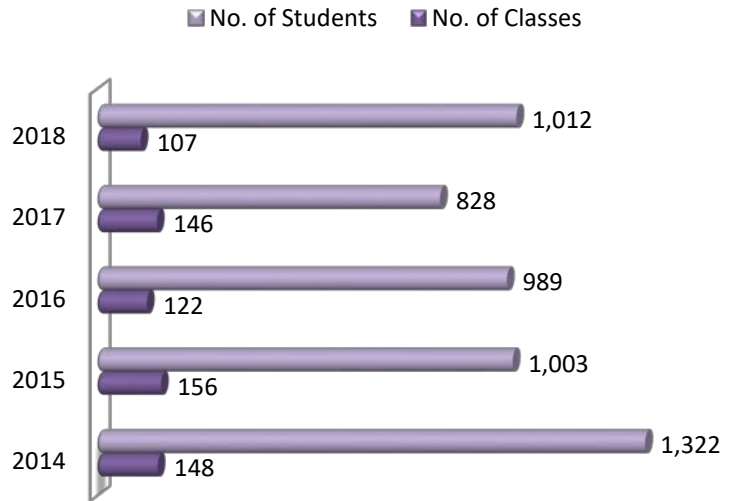
I & R - No. of Enquiries



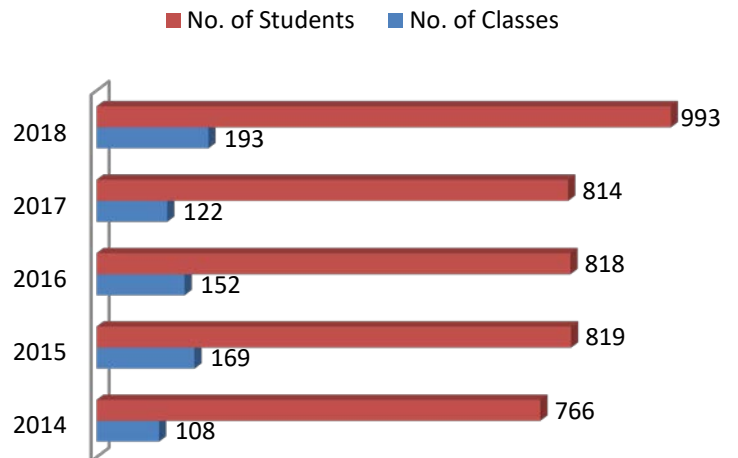
Public Education Series



English Course

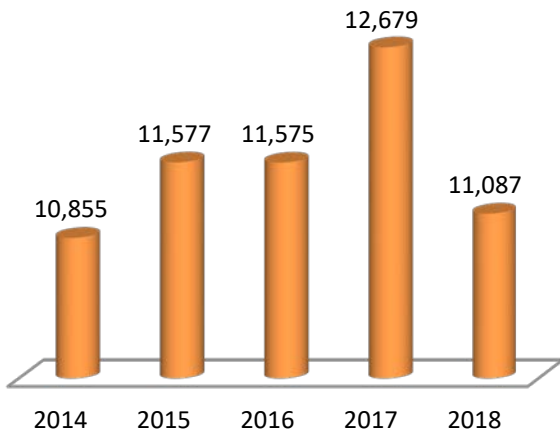


Computer Training

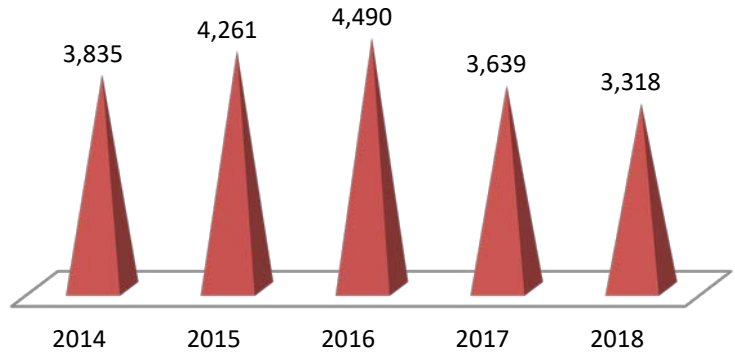


- Our strategic outcomes are supported by milestones, indicating what we plan to achieve each year, and to measure progress towards the outcomes. We believe that achieving these strategic outcomes will help towards making our mission a reality for the people we serve.

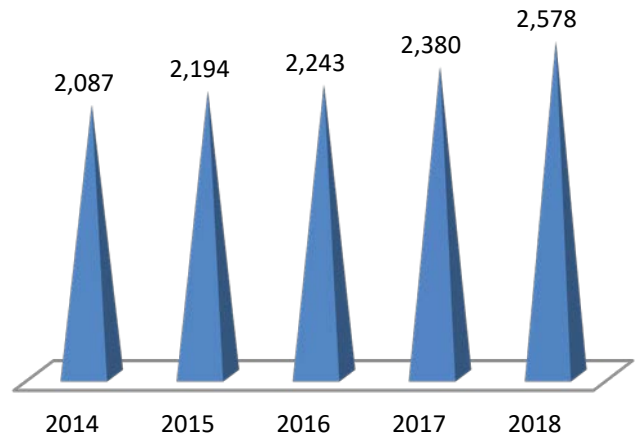
No. of Volunteer Hours Contributed



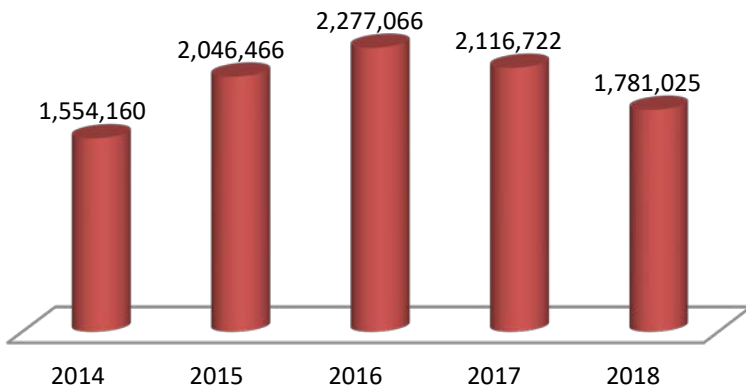
I & R - No. Of Service Hours



No. of Parking Permits Issued



RCD Web Site Annual Page Hits



RICHMOND CENTRE FOR DISABILITY AT WORK - EVENTS & FUNDRAISING

2018 Canadian Open Wheelchair Curling Bonspiel



Grand Opening 2019



Fundraising Gala 2019



Invisible Disability Awareness Forum

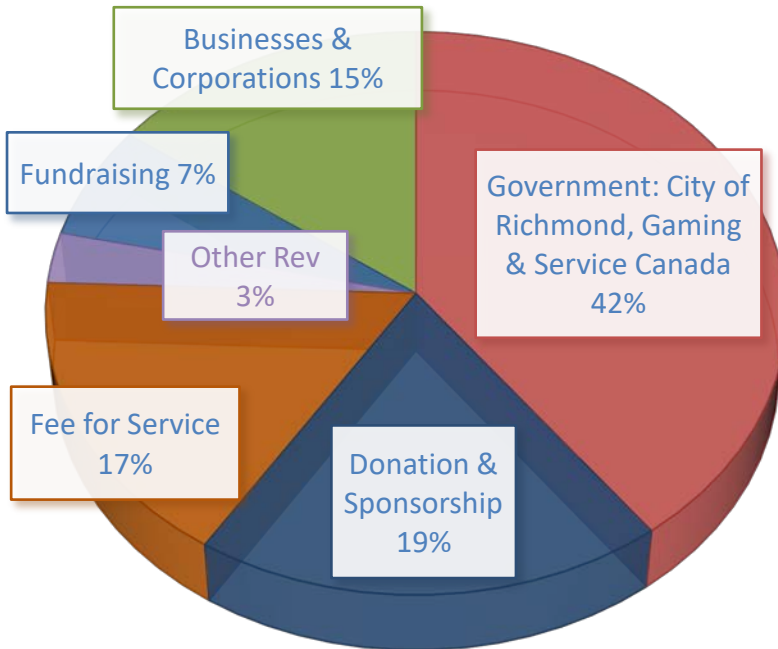


Bonspiel Fundraising Concert



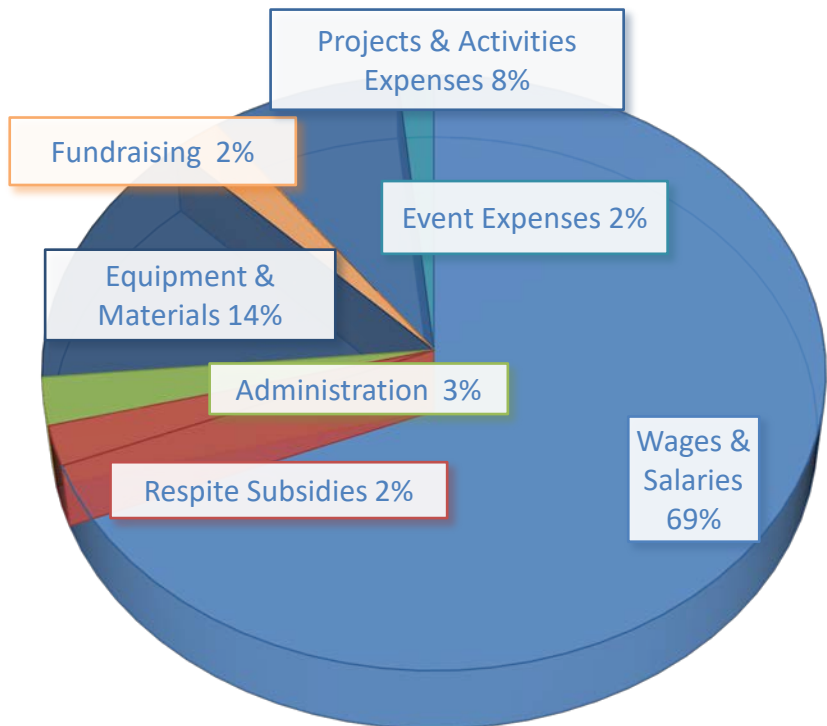
Super Cyber Project Launch

RICHMOND CENTRE FOR DISABILITY FINANCIAL SUMMARY



Revenues: \$688,042

Expenditures: \$618,735



Revenues were over Expenditures by \$69,307. Taken into consideration of an Amortization of \$34,874, the excess has been reduced to \$34,433; thereby Fund Balance at end of the fiscal year was \$361,397.

RICHMOND CENTRE FOR DISABILITY LEADERSHIP

Board of Directors (2018-2019)

- ◆ Alan Hill (Chair)
- ◆ George Pope
(Vice Chair)
- ◆ Samantha Siu
(Secretary)
- ◆ Emerald Shih
(Treasurer)
- ◆ Mark Bukata
- ◆ Romilda Ang
- ◆ Sarah Ho
- ◆ Shirley Liang
- ◆ Tom Parker
- ◆ Vince Miele

- ◆ Councillor Alexa Loo
(City of Richmond
Council Liaison)
- ◆ Melanie Burner (City
of Richmond Staff
Liaison)

Our Mission

The mission of RCD is to empower people with disabilities to participate in the community to the level of their desires and abilities by providing information, resources, support and by increasing community awareness and accessibility.

Our Visions

The RCD is a consumer centred organization committed to enabling all people with disabilities in making informed choices, creating opportunities, meeting their goals and reaching their full potential.

We offer an empowering, friendly environment where we work to provide quality services that lead to inclusion for people with disabilities and greater public awareness.

We strive to achieve our mission by being financially sustainable with secured corporate and government funding, revenue generating programs and proactive fundraising efforts.

Our Value

IL Philosophy –
Committed to deliver services to persons with disabilities that reflects dignity, diversity, knowledge, self-determination.

Richmond Centre for Disability

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